



SunLync ePad Install Guide

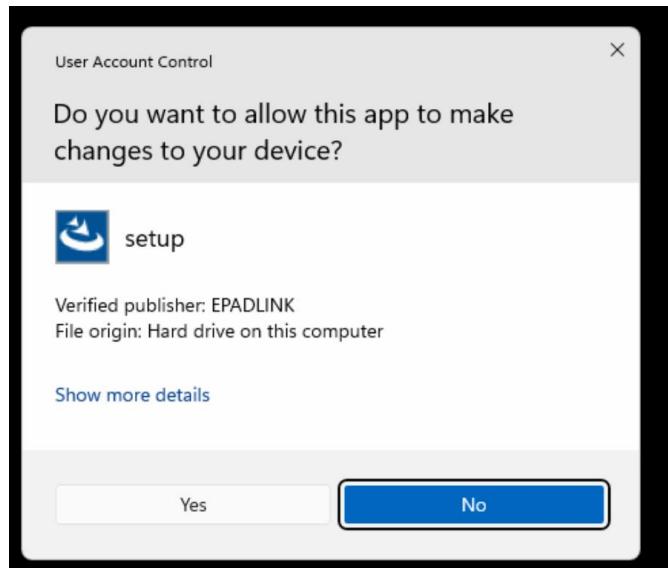
SunLync has been tested and confirmed to work with signature pads manufactured by ePad. Most signature pads that interface with Microsoft Word will also work with SunLync but are not supported.

When installing the ePad device, it's important to follow the order below. If not installed in the correct order. The ePad won't work correctly with Microsoft Word.

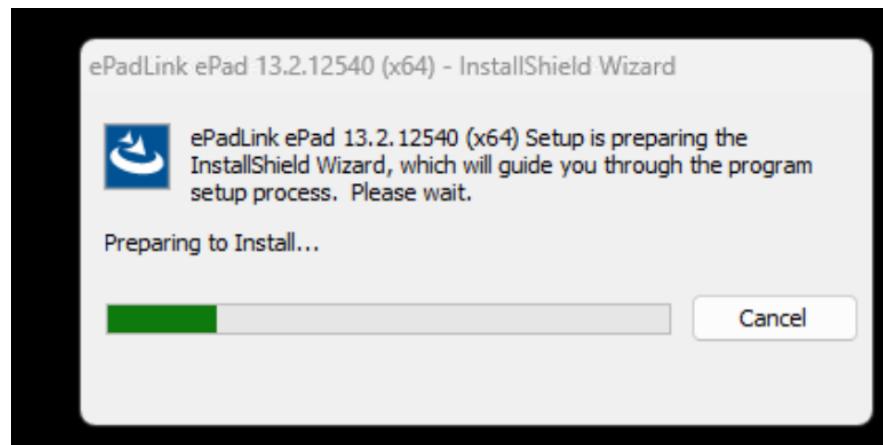
Must be using a 64-bit version of Microsoft Word.

Download the Universal Installer from

www.epadlink.com/downloads/UI13.2R12540_x64setup.exe.

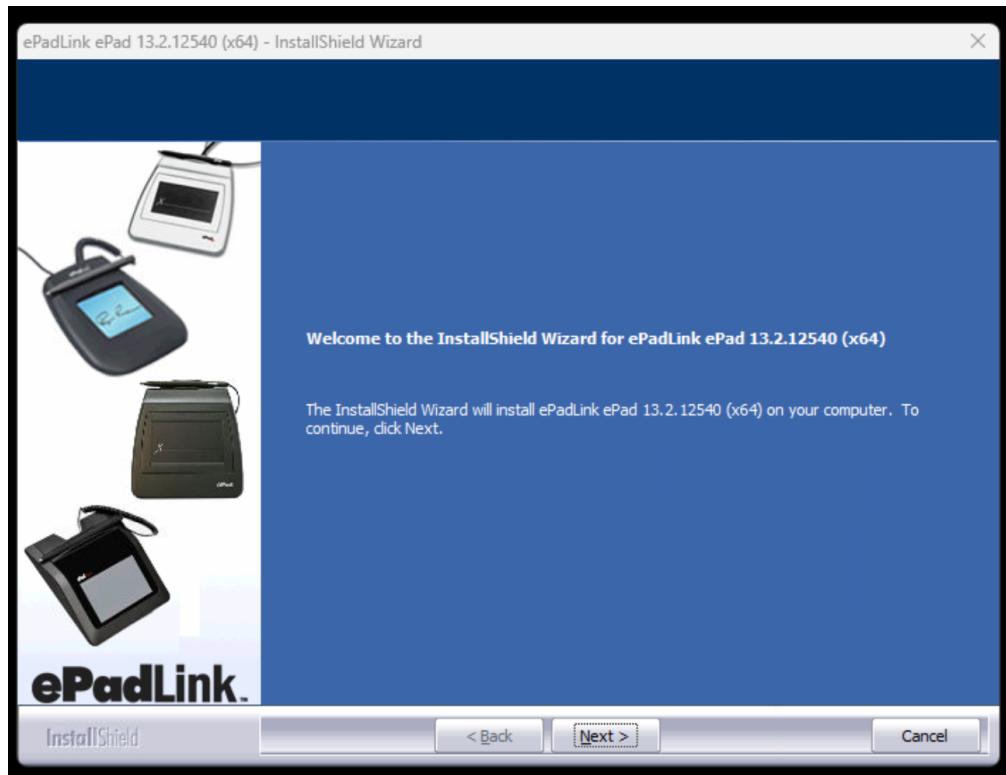


Run as administrator and select Yes for User Account Control permissions.

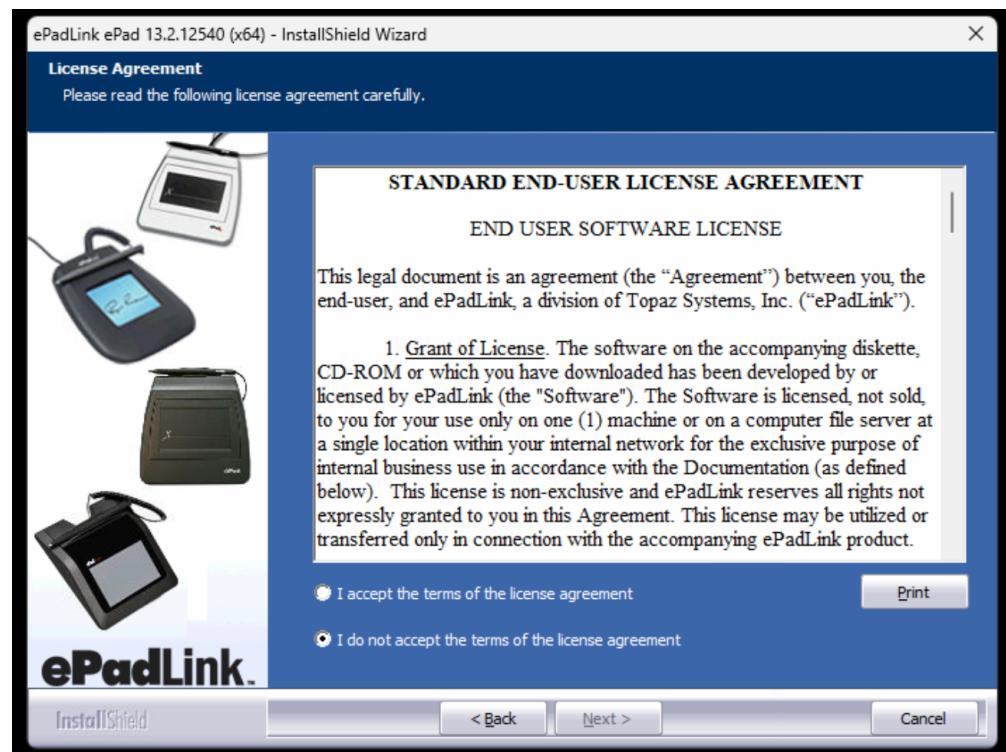


You should see the ePadLink window while it prepares the installation.

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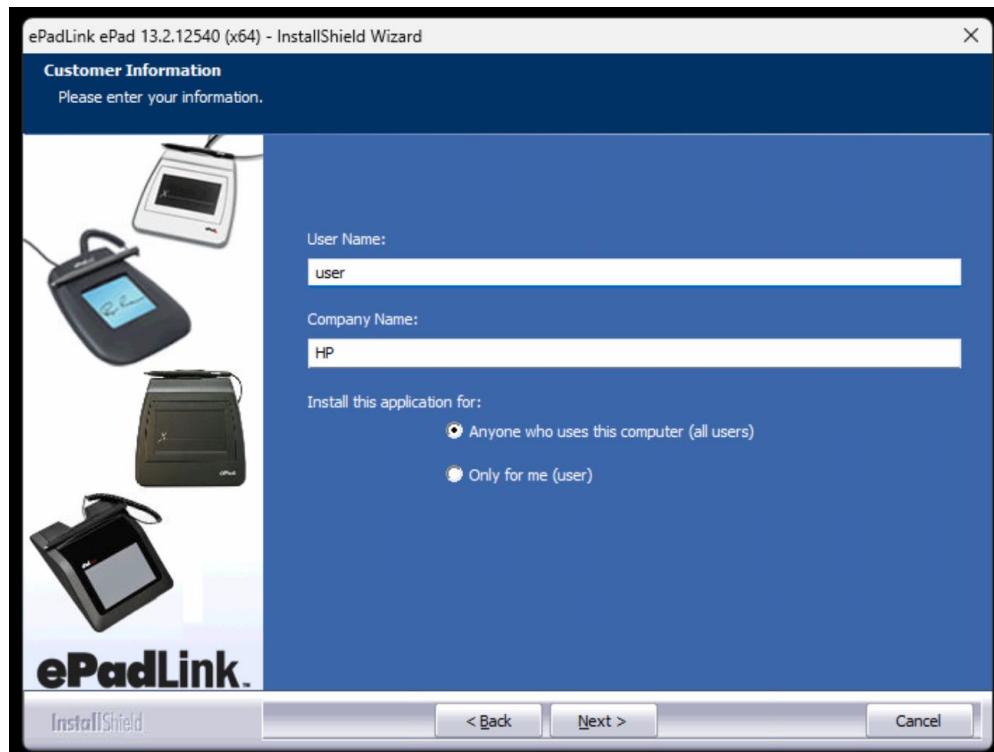


You will need to click through the installer via Next.

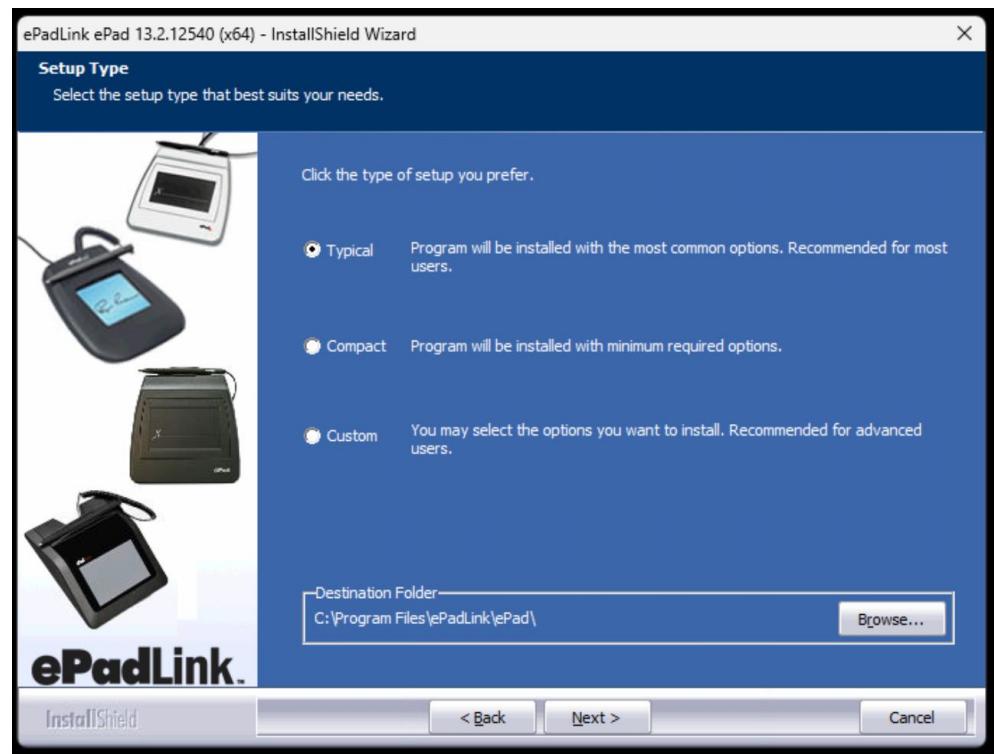


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Accept the end user license agreement to move forward.

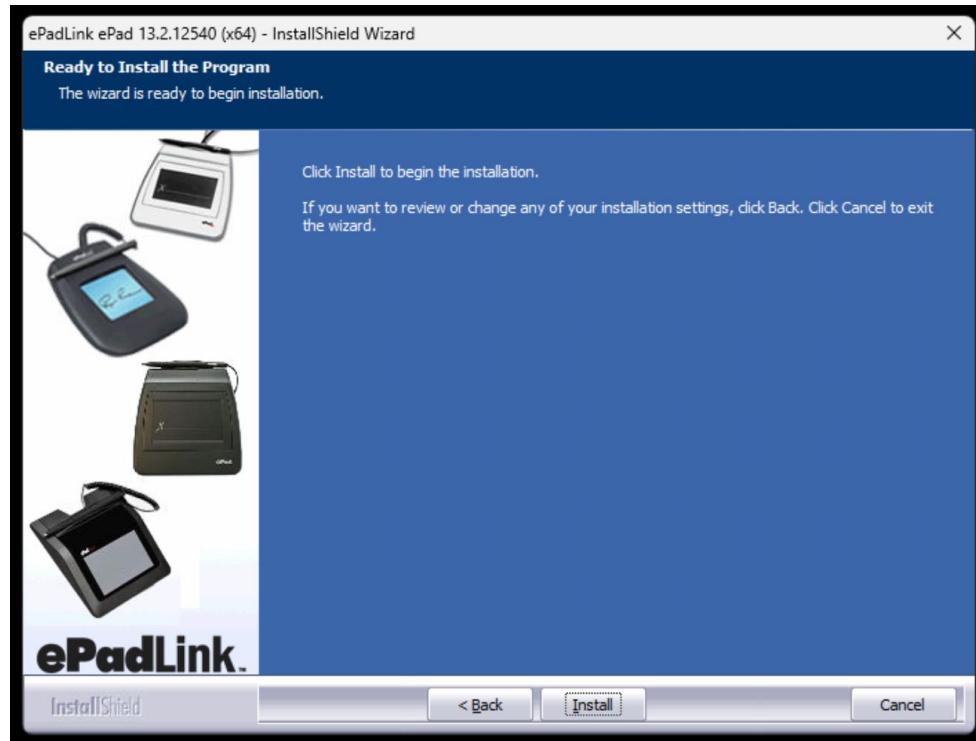


Username and company name are required. Once filled in, click Next.

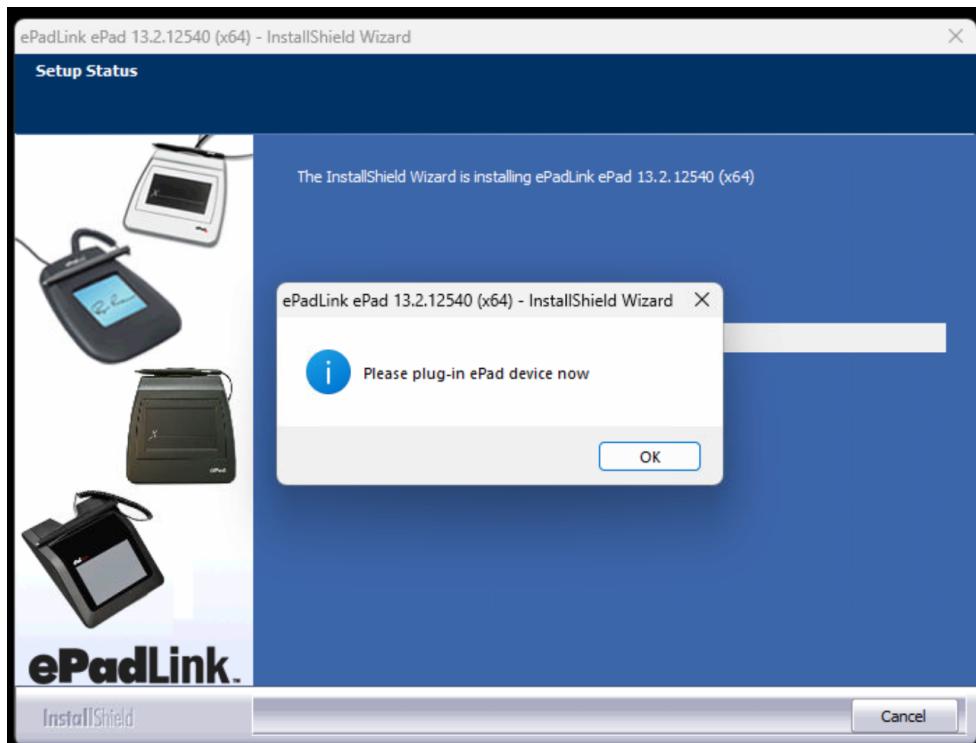


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Select the Typical install if it's not already selected, before clicking Next.

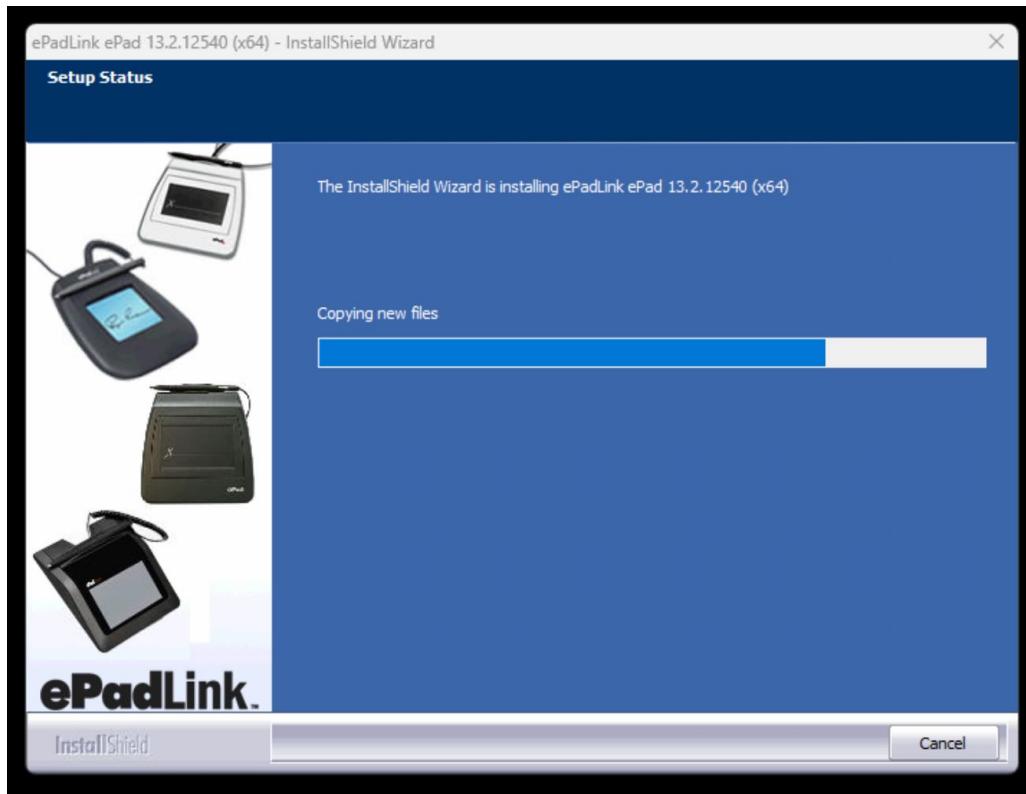


Now Install.

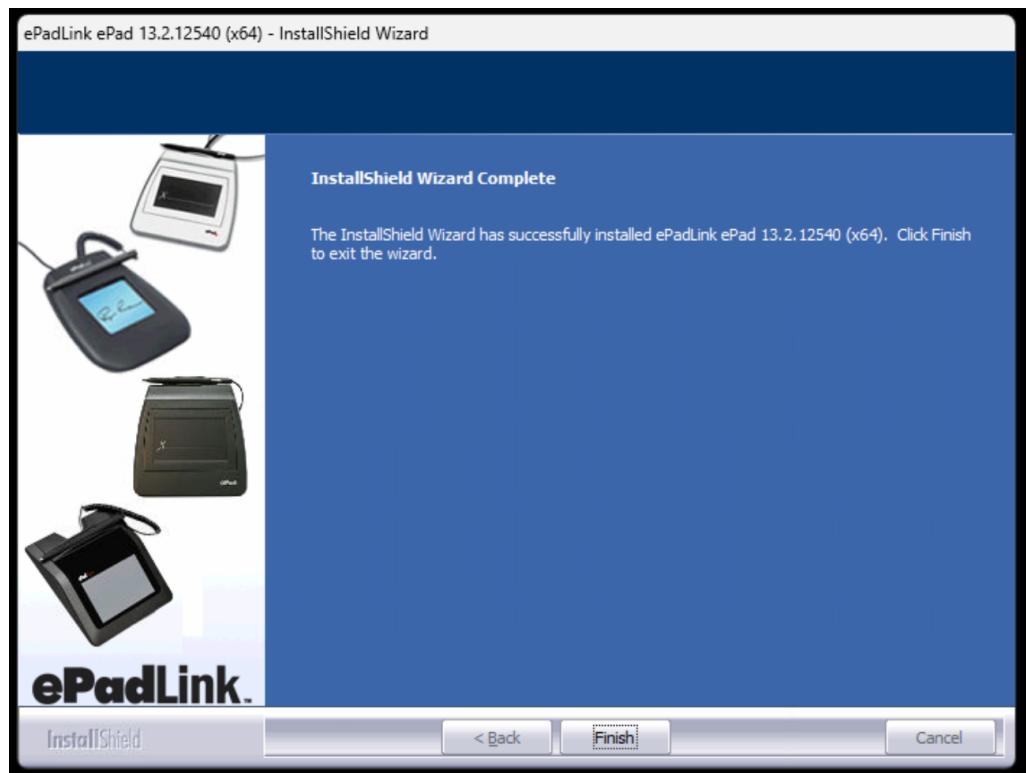


If you haven't already, plug in the ePad device into the computer.

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It may take a minute or two to install the software.



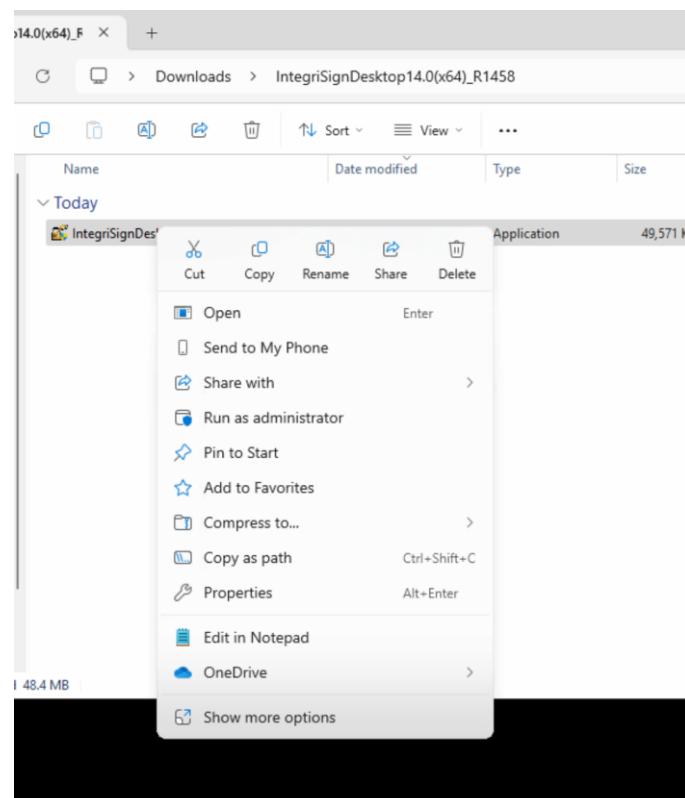
Before you have the Finish button.

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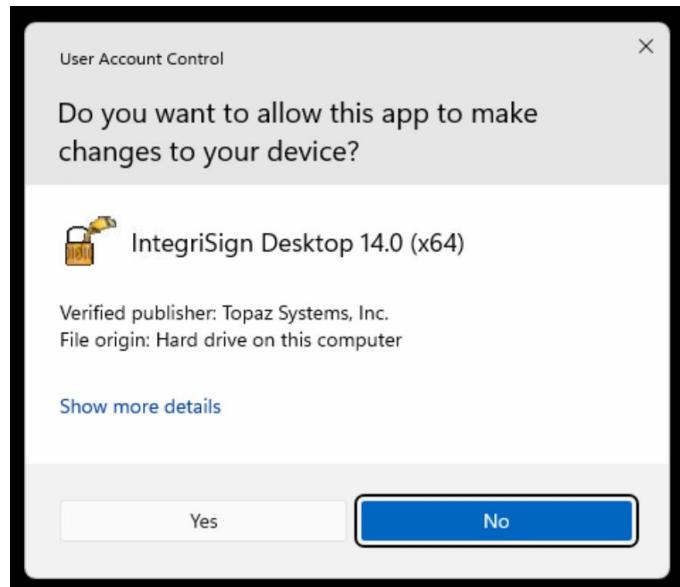
You may see a pop-up window that says no matching devices found. This doesn't always mean there is an issue. Complete the remaining install steps, even if you see this message.

After downloading and completing the installation of the Universal Installer. Install the IntegriSign Desktop available to download at
[www.epadlink.com/downloads/IntegriSignDesktop14.0\(x64\)_R1458.zip](http://www.epadlink.com/downloads/IntegriSignDesktop14.0(x64)_R1458.zip).

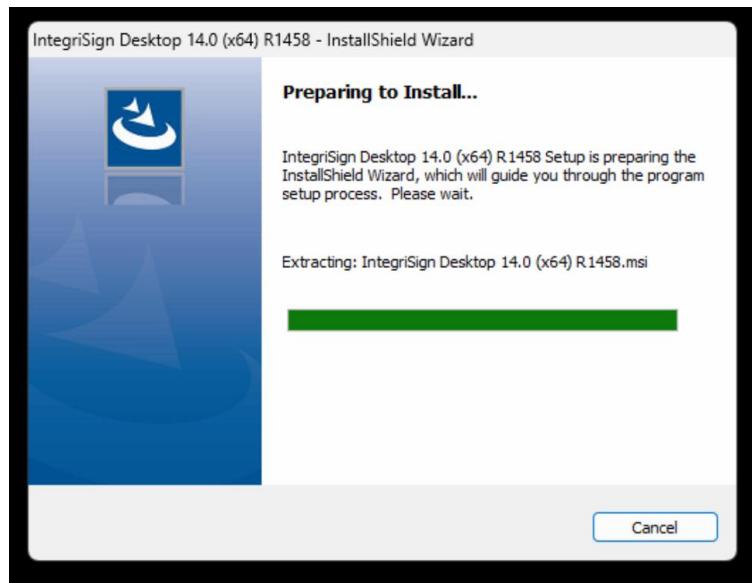


Make sure to run as administrator.

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Selecting Yes to the User Account Control permission.



It may take a few minutes to prepare the installation.

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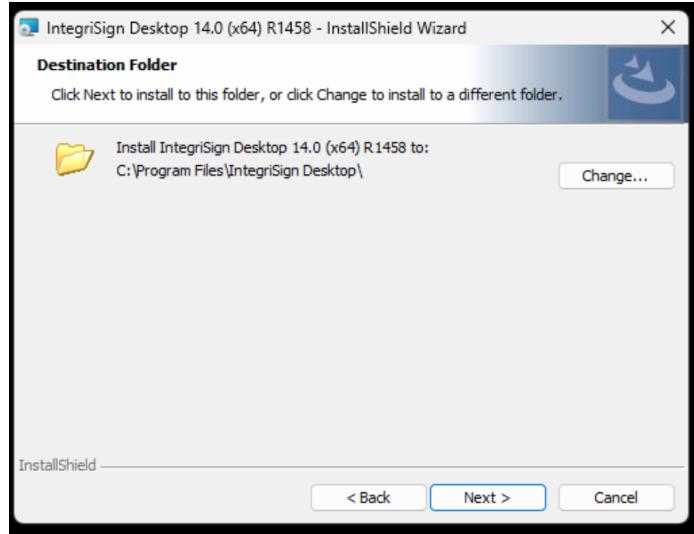


Then select Next.

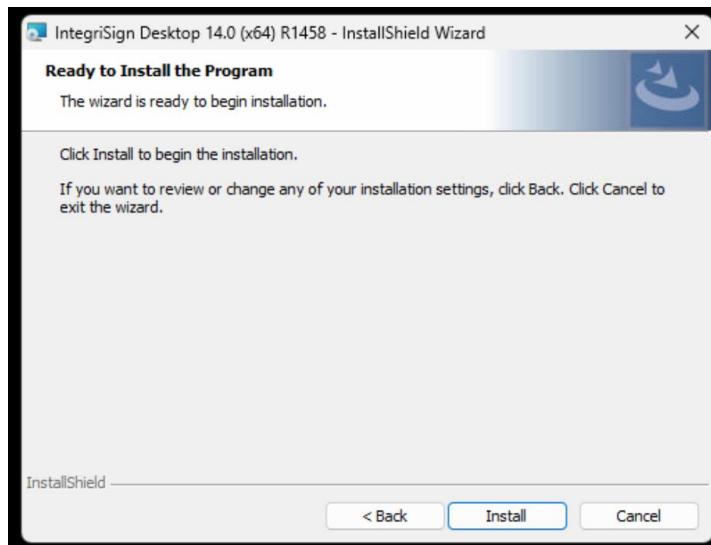


Followed by accepting the end user license agreement.

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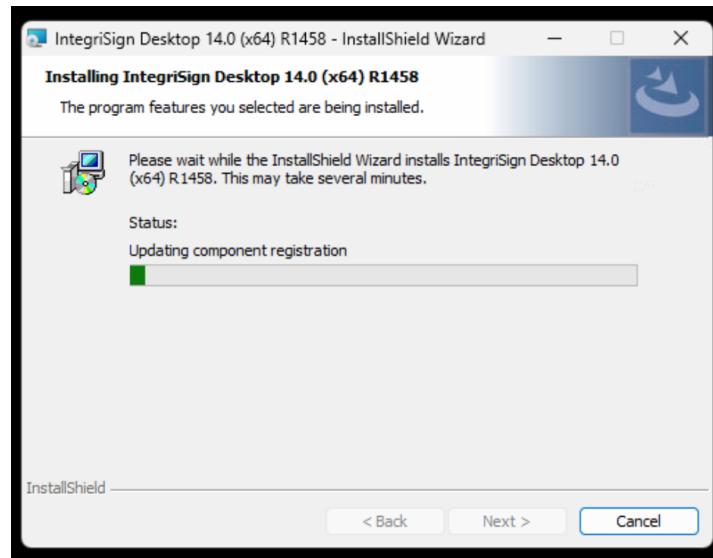


Keep the default folder location, select Next.

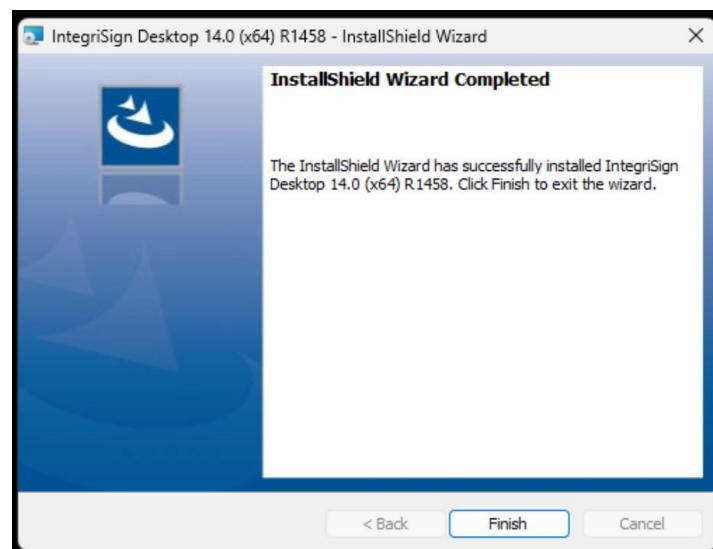


Then Install.

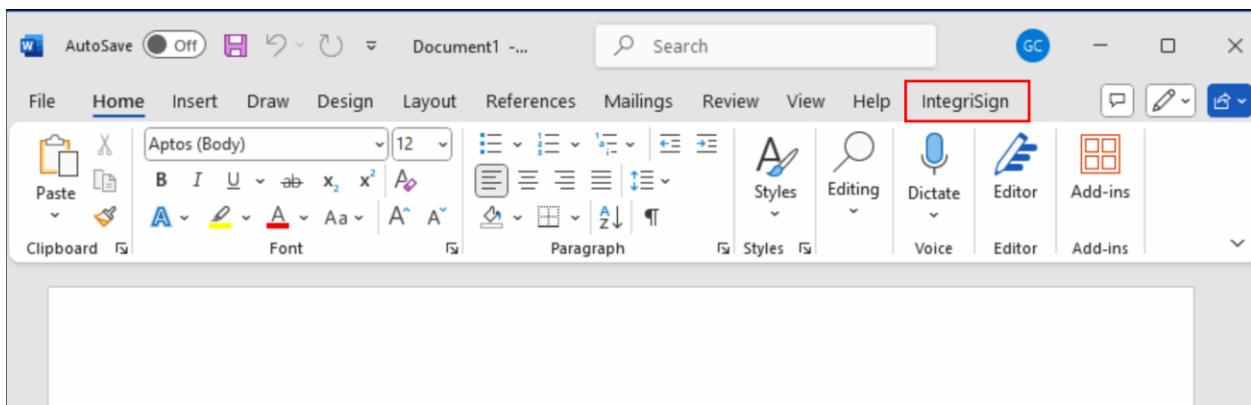
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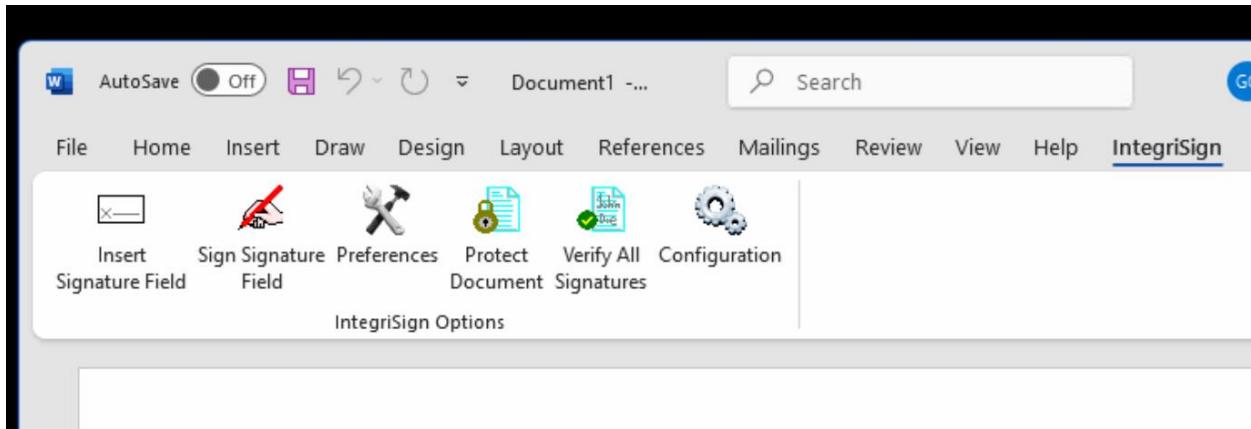


Before you can Finish the installation.



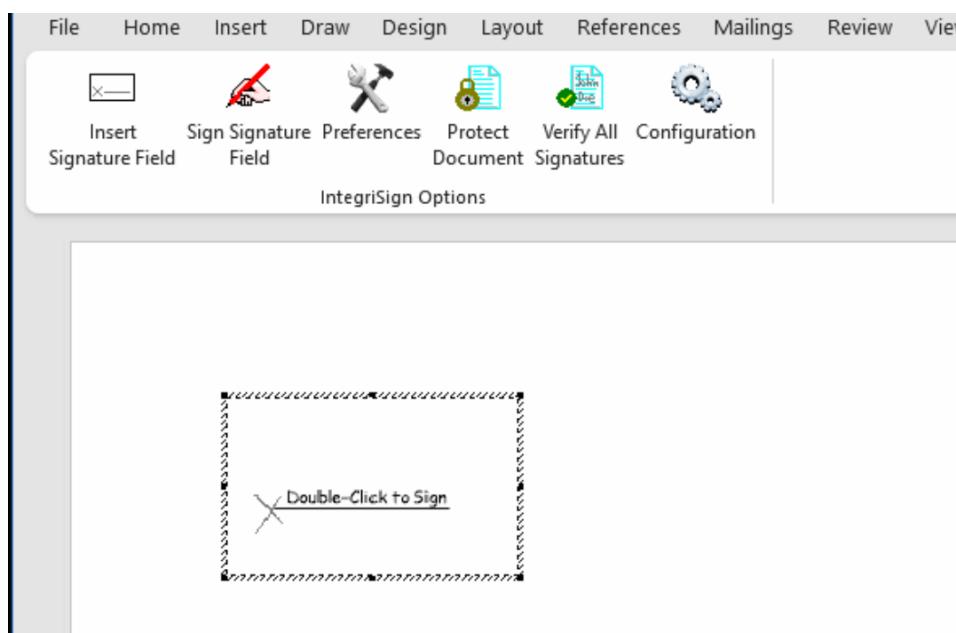
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Now open, Microsoft Word. If the installation was successful, you should have a new tab for IntegriSign in Word.



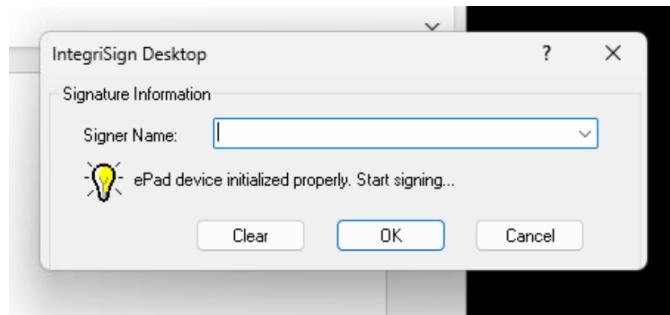
Insert a signature field.

If you do not see the new tab and a button to add a signature level. Uninstall the two programs and try again.

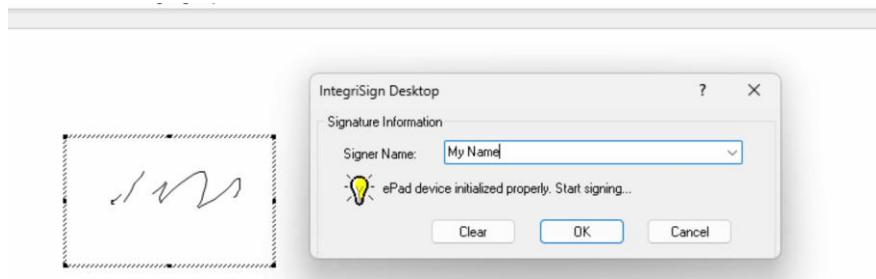


Double click the signature field.

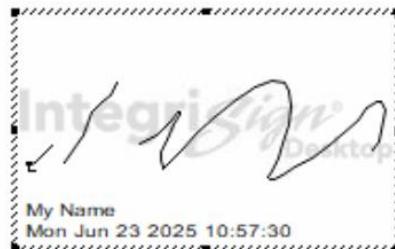
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In the pop-up window. First type in the name, typing in or changing text in this box. Will clear out anything already signed.



You should see the signature added in real time as the customer signs. Once they are finished signing click OK.



The signature box may flicker a few times. Word will then lock in the signature, name, and the date and time. The ePad reader is now ready to use with SunLync.