



What payment providers can I use with SunLync?

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SunLync works with trusted payment providers to make collecting payments simple, secure, and efficient. We currently offer direct integrations with two payment gateways that allow payments to be processed directly within SunLync.

Using one of our integrated payment providers helps streamline billing, automate memberships, and securely process payments while meeting PCI compliance standards.

Integrated Payment Providers

- **Global Payments Integrated** (formerly Cayan – Genius Solution)

Phone: 800-774-6462 (Option 1)

Website: <https://www.globalpaymentsintegrated.com>

- **SlimCD**

Phone: (877) 475-4623

Website: <http://www.slimcd.com>

Can I use a different payment provider?

Yes. You may use any external payment provider that allows you to process payments outside of SunLync. In this case, payments are not processed through SunLync and must be manually recorded for reporting purposes.

Please note that using a non-integrated provider may require more manual work. Automated features such as recurring billing, membership updates, and customer account management may not be available, which can increase the time needed to manage monthly payments.

Some banks support NACHA file processing, which may help automate portions of monthly billing. However, this option still requires more manual steps than using one of SunLync's integrated providers.

Our Recommendation

For the best experience, we recommend using one of SunLync's integrated payment providers. These options save time, reduce manual work, and provide the most accurate reporting. To learn more about pricing and availability, please contact the provider directly to find the solution that best fits your business.