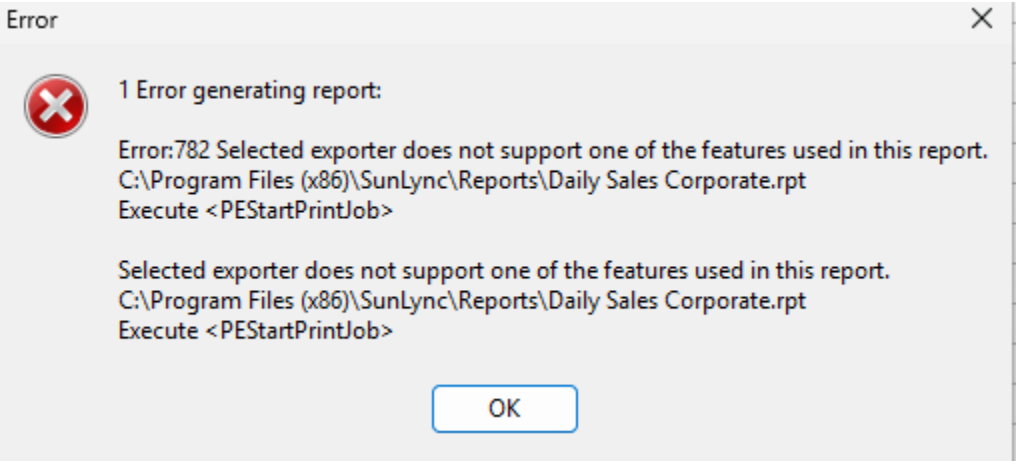
Fixing Crystal Reports issue with Windows 11 Fonts

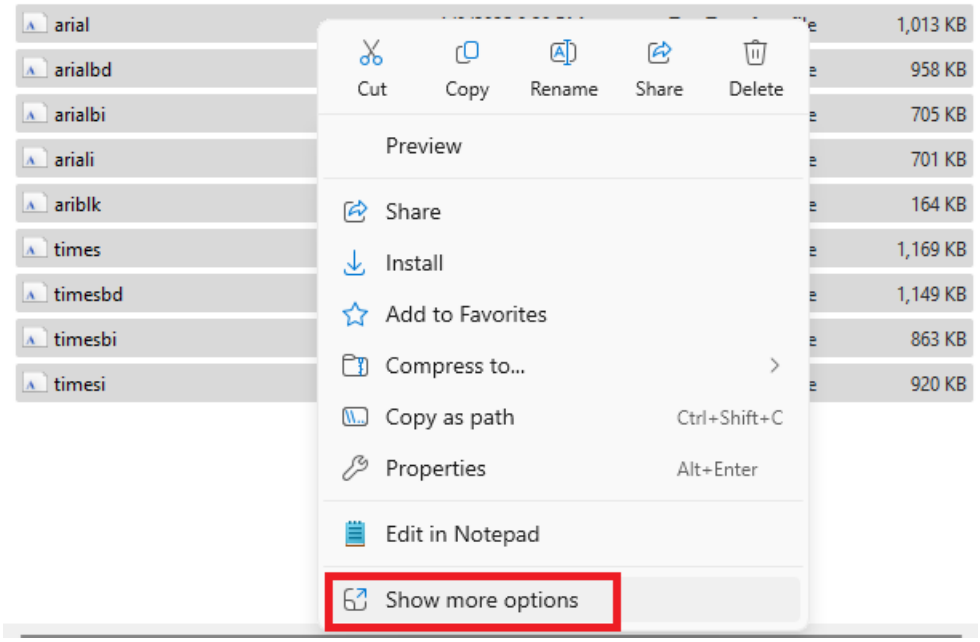
On Windows 11 24H2, when attempting to generate reports directly to PDF, this error might display:



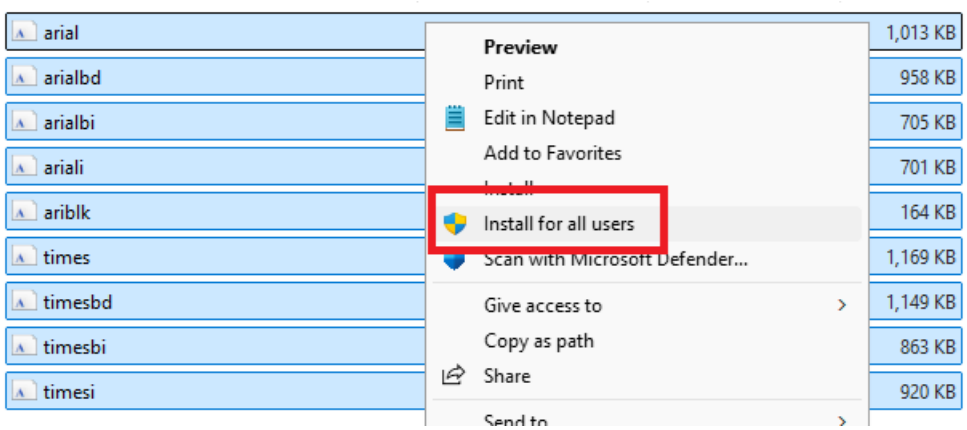
To fix this, download the fonts.zip file from here:

https://sunlync.sharefile.com/public/share/web-s778064994d314a0ea6baef438ee6d775

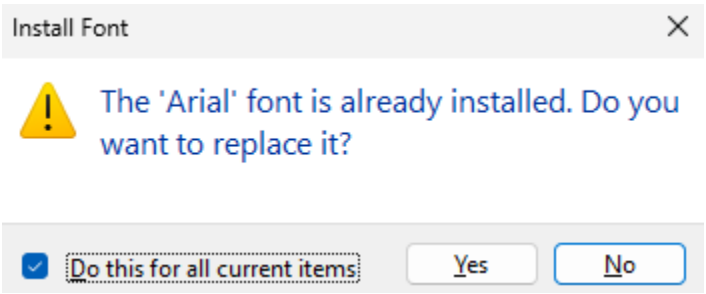
Extract the zip and select all the font files. Right click them and choose Show more options at the bottom of the context menu:


arial
arialbd
arialbi
ariali
ariblk
times
timesbd
timesbi
timesi
1,013 KB
958 KB
705 KB
701 KB
164 KB
1,169 KB
1,149 KB
863 KB
920 KB
Cut
Copy
Rename
Share
Delete
Preview
Share
Install
Add to Favorites
Compress to...
Copy as path
Ctrl+Shift+C
Properties
Alt+Enter
Edit in Notepad
Show more options

Then click Install for all users:



When it asks if you want to replace the existing files, check Do this for all current items and click Yes:



Then reboot the computer and test to confirm if the issue is resolved.